

**OUTCOME: Effective oversight of the Independent Custody Visiting Scheme to ensure the**

Performance indicators tend to fall into 6 areas: Frequency of Visits; weekday coverage; weekend coverage; near misses; in addition, we also record the detention of young people with and without an appointed appropriate near misses.

Most figures will be collected monthly with biannual reports. The performance measures identify evidence base that recognises the independence of the ICVs and provides data to challenge force

Performance Indicators - 2020 - 2021	April	May	June	July	August
	Face to face visits ceased in March 2020 due to COVID Custody Ch/inspector provided weekly comprehensive				
Number scheduled visits			6	9	9
Number of actual visits during month	No visits carried out	No visits carried out	4	8	3
Number of visits to Ystrad Mynach in month			2	4	2
Number of people in custody during the visit to Ystrad			6	20	3
Number of visits to Newport in month			2	4	1
Number of detainees in custody during the visit to Newport			17	23	18
Number of offered visits to detainees taken up over a month (represented as a %)			43%	16%	52%
(Represented as a number)			10	7	11
Number of offered visits to detainees refused over a month (represented as a %)			39%	47%	69%
(Represented as a number)			9	20	20
Number not visited (other such as incapacitated etc.) - do not include refused in this row (over month)			9%	23%	5%

(Represented as a number)			2	10	1
Number of detainees observed during the month			0	0	0
Number of detainees requested food during the month			0	0	0
Number of detainees requested a drink during the month			0	0	0
Number of detainees requested a blanket during the month			0	0	0
Number of detainees requested to see the Nurse during the month			0	0	0
Number of detainees requested a Solicitor during the month			0	0	0
Number of detainees requested a phone call during the month			0	0	0
Number of detainees requested exercise during the month			0	0	0
Number of Women <b>not</b> offered the Feminine Hygiene Pack			0	0	0
Number of weekday AM visits during the month			2	3	0
Number of weekday PM visits during the month			2	3	3
Number of weekday evening visits during the month			0	1	0
Number of weekend visits (over month)			0	1	0
			* Telephone monitoring		
Immediate access (1-5 mins) (over month)			*	*	*
Access delayed (5-15 mins) (over month)			*	*	*
Access delayed ( over 15 mins) (over month)			*	*	*
Access denied/ visit aborted (over month)			*	*	*
Number of custody records accessed by visitors during visits (over month)			*	*	*

Number of issues raised at end of visits with Custody Sergeants (over month)			2	0	0
Number of issues addressed immediately by Custody Sgt (over month)			2	0	0
Number of issues that need to be referred to the OPCC			0	0	0
Is there enough protective equipment i.e. hand sanitiser, gloves, soap, handwashing facilities for themselves and for detainees.			Yes	Yes	Yes
Are interview rooms/equipment being cleaned after use? Are the cleaners following a more thorough cleaning regime?			Yes	Yes	Yes
Number of detainees involved in near misses	11	9	7	5	3
Number of deaths in custody	0	0	0	0	0
Number of detainees that required translators	53			39	
Number of aged <b>under 18</b> detainees who were kept in detention post charge	5			8	
Number of aged <b>under 18</b> detainees who were kept in detention post charge due to no alternative secure accommodation available	1			0	

**PERFORMANCE INDICATORS**

the rights, entitlements, health and wellbeing of detained people are upheld in Gwent police custody.

and coverage; immediate access to custody; number of detainees visited and quality of care. With that in mind, the provision for religious and cultural requirements; people detained for mental health reasons; and

indicators in blue will be requested of the force by the Scheme administrator. The collected figures will form an annual report on performance and practice in the Gwent force custody suites.

September	October	November	December	January	February	March
19 safety concerns and the alternative telephone monitoring trial commenced in early June 2020 - The updates during this time.						
8	6	9	9	9	8	10
6	6	9	9	7	6	7
3	3	3	5	4	3	3
21	18	8	21	20	17	11
3	3	6	4	3	3	4
19	17	43	20	17	33	21
7%	0%	10%	7%	14%	2%	19%
3	0	5	3	5	1	6
80%	83%	90%	63%	89%	94%	81%
32	29	46	26	33	47	26
13%	0%	0%	34%	0%	4%	0%

5	0	0	12	0	2	0
0	0	0	0	0	0	0
0	0	0	0	0	0	0
0	0	0	0	0	1	0
0	0	0	0	0	0	0
0	0	0	0	0	0	1
0	0	0	0	0	1	0
0	0	0	0	0	0	0
0	0	0	0	0	0	0
0	0	0	0	0	0	0
0	0	0	0	0	0	0
1	0	4	1	3		3
2	3	4	7	2	1	2
1	0	0	1		1	
2	2	1	0	1	4	2

took place throughout the year, therefore access into the unit has not been recorded for this period

*	*	*	*	*	*	*
*	*	*	*	*	*	*
*	*	*	*	*	*	*
*	*	*	*	*	*	*
*	*	*	*	*	*	*

1	0	0	0	0	2	2
1	0	0	0	0	2	2
0	0	0	0	0	0	2
Yes	yes	yes	yes	yes	yes	yes
Yes	yes	yes	yes	yes	yes	yes
3	2	3	1	0	0	1
0	0	0	0	0	0	0
	40			38		
	2			2		
	0			0		

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