

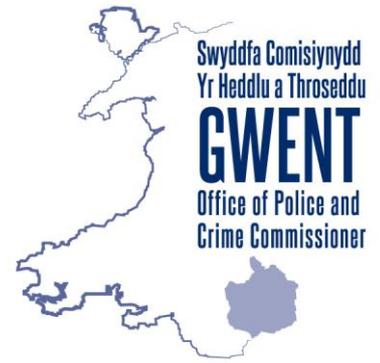
Swyddfa Comisiynydd yr Heddlu a Throseddu, Gwent
Office of Police and Crime Commissioner, Gwent

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Comisiynydd yr Heddlu a Throseddu ar gyfer Gwent | Police and Crime Commissioner for Gwent:
Ian Johnston QPM

The Rt Hon Theresa May MP
Home Secretary
Home Office
2 Marsham Street
LONDON
SW1P 4DF

14th March 2016

Dear Home Secretary,

Her Majesty's Chief Inspector of Constabulary's State of Policing Report 2015

As required by statute, I am writing to you with my comments on the HMCIC's State of Policing Report 2015.

I would like to take this opportunity to welcome this report, particularly as in its final assessment it has concluded that:

- The extent to which Gwent Police is effective at keeping people safe and reducing crime is good;
- The extent to which Gwent Police is efficient at keeping people safe and reducing crime is good;
- The extent to which Gwent Police is legitimate at keeping people safe and reducing crime is good.

Eighteen months ago Gwent Police was deemed to require improvement across the board by Inspectors. It must be acknowledged that for that to change so positively and for Gwent Police to receive an overall rating of 'Good' in all these areas is a remarkable turnaround in a short space of time.

A large amount of work has been undertaken during that time by my office, Gwent Police, and other partners in the community, in working together to improve services.. To have been assessed and given a 'Good' rating is a real testament to all the hard work that has been carried out in order to achieve this.

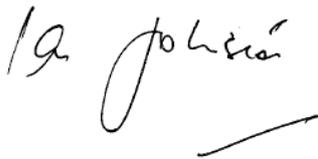
I was pleased to note that the HMCI has observed that the introduction of a new operating model has released more officers into frontline policing roles, whilst also assisting in enabling Gwent Police to make necessary efficiency savings. I know that Gwent Police has worked hard to implement this programme of change and I welcome the acknowledgement that "strong, clear force leadership and a fully engaged workforce have, within tight timescales achieved tangible improvements in the effectiveness,

efficiency and legitimacy of the service the force now provides to the public". I am confident that the Chief Constable and other Chief Officers strive to be approachable, strong leaders who actively engage with their workforce through various methods. They are keen to ensure that all staff feel valued and have a voice, which in turn helps motivate their workforce, resulting in an improved performance by staff and officers to provide quality of service to the public.

I am fully aware that Gwent Police is dedicated to continually improving the service it provides and regularly reviews different ways to actively engage with the public of Gwent via a range of varying methods. This will be further enhanced by the introduction of a new neighbourhood management system that will help to understand the needs of the communities and allow Gwent Police to evolve and adapt to those needs.

This latest report proves that Gwent Police is on the right track, and I am confident that the force will continue to build on these areas. Both the Chief Constable and I realise that there is room for further improvement and we are fully committed to making this happen by building on the findings and recommendations within the report and continuing to work together with partners from our local communities.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Ian Johnston', with a horizontal line underneath.

Ian Johnston QPM
Police and Crime Commissioner for Gwent

Cc: Wendy Williams, HMI
Jeff Farrar, Chief Constable